# ST. COMMUNICATIONS

# **Federal Communications Commission**

Approved by OMB 3060-0999 See instructions for public burden estimate.

# Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2014 - December 31, 2014 Filing Confirmation Number: 0006618072

Filing Deadline: February 18, 2015 FRN: 0018536961

Filing Date: 01/13/2015 04:40 PM

# **General Report Information**

# **Type of Company**

Service Provider

# **De Minimis Exception**

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

#### **Company Information**

Company Name: InTouch America, Inc.
Brand Names: InTouch America, Inc.

PO Box: 571207

Street Address:

City: Tarzana
State: CA
Zip Code: 91357

Contact Name: Jasmin Maadi Contact Phone: (818) 654-1010 Contact Fax: (818) 708-2349

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#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

#### **Product Labeling**

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency

band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007 include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Do all hearing aid-compatible handsets that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

Yes

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

Yes

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Yes

Explain:

#### **Public Website**

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: www.intouchamerica.com

Explain:

#### **Consumer Outreach**

Describe consumer outreach efforts in the past 12 months: All customer service representatives and sales staff were trained to make sure customers understand differences in handset Hearing Aid Compatibility and options available.

# **Methodology for Functionality Levels**

Levels of Functionality

Basic phone - entry-level devices that are offered at a low cost. Basic wireless telephone features, may not have camera, Bluetooth, or internet access capability and generally does not have features such as, MP3 player, and expandable memory.

Advanced phone - devices with more advanced capabilities and features at an affordable price. Camera, Bluetooth, Restricted Internet Access, larger on-board RAM storage, enhanced color display, Video capture and playback.

Smart phone/PDA - devices that run complete operating system software as a platform for application developers. Generally offer advanced features for corporate users, Enhanced Camera with picture/video capture, Stereo Radio and MP3 player, Advanced Support for Bluetooth Application, Full internet access capability with Web Browser, Expandable Memory, Touch Screen interface, Email support, Windows Mobile platform, Faster processor.

## **Report Remarks**

None.

You have reported the following handset model summary information.

Total number of handsets offered: 29

Air Interface	Fully Hearing Aid Compatible Number Percent		Acoustic Coupling Compatible Only Number Percent		Non-Compliant Handsets Number Percent	Total by Air Interface
GSM	8	80%	2	20%		10
CDMA	19	70%	8	30%		27
WCDMA	8	80%	2	20%		10
LTE	6	86%	1	14%		7

# Handset 1: Apple iPhone 4S

# **Handset Maker**

Apple

Handset Model Name FCC ID

iPhone 4S BCG-E2422A

# Air Interfaces/Frequency Bands

850 MHz GSM

850 MHz CDMA

850 MHz WCDMA

900 MHz GSM

900 MHz WCDMA

1800 MHz GSM

 $1900~\mathrm{MHz}~\mathrm{GSM}$ 

1900 MHz CDMA

1900 MHz WCDMA

2100 MHz WCDMA

# **Dates**

This handset model was offered from: 01/14 to 12/14

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

# **Functionality Level**

Smartphone/PDA

#### Remarks

# Handset 2: Apple iPhone 5

#### **Handset Maker**

Apple

Handset Model Name FCC ID

iPhone 5 BCG-E2599A

# Air Interfaces/Frequency Bands

800 MHz CDMA

850 MHz GSM

850 MHz CDMA

850 MHz WCDMA

850 MHz LTE

900 MHz GSM

900 MHz WCDMA

1800 MHz LTE

1900 MHz GSM

1900 MHz CDMA

1900 MHz WCDMA

1900 MHz LTE

2100 MHz GSM

2100 MHz CDMA

2100 MHz WCDMA

2100 MHz LTE

#### **Dates**

This handset model was offered from: 01/14 to 12/14

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

# **Functionality Level**

Smartphone/PDA

#### Remarks

# Handset 3: Apple iPhone 5c

#### **Handset Maker**

Apple

Handset Model Name FCC ID

iPhone 5c BCG-E2644A

#### Air Interfaces/Frequency Bands

700 MHz LTE

800 MHz CDMA

800 MHz LTE

850 MHz GSM

850 MHz CDMA

850 MHz WCDMA

850 MHz LTE

900 MHz GSM

900 MHz WCDMA

900 MHz LTE

1700 MHz CDMA

1700 MHz WCDMA

1700 MHz LTE

1800 MHz GSM

1800 MHz LTE

1900 MHz GSM

1900 MHz CDMA

1900 MHz WCDMA

1900 MHz LTE

2100 MHz WCDMA

2100 MHz LTE

#### **Dates**

This handset model was offered from: 01/14 to 12/14

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

# **Functionality Level**

Smartphone/PDA

#### Remarks

# Handset 4: Apple iPhone 5s

#### **Handset Maker**

Apple

Handset Model Name FCC ID

iPhone 5s BCG-E2642A

#### Air Interfaces/Frequency Bands

700 MHz LTE

800 MHz CDMA

800 MHz LTE

850 MHz GSM

850 MHz CDMA

850 MHz WCDMA

850 MHz LTE

900 MHz GSM

900 MHz WCDMA

900 MHz LTE

1700 MHz CDMA

1700 MHz WCDMA

1700 MHz LTE

1800 MHz GSM

1800 MHz LTE

1900 MHz GSM

1900 MHz CDMA

1900 MHz WCDMA

1900 MHz LTE

2100 MHz WCDMA

2100 MHz LTE

#### **Dates**

This handset model was offered from: 01/14 to 12/14

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

# **Functionality Level**

Smartphone/PDA

#### Remarks

# Handset 5: Apple iphone 6

#### **Handset Maker**

Apple

Handset Model Name FCC ID

iphone 6 BCG-E2816A

# Air Interfaces/Frequency Bands

700 MHz LTE

800 MHz LTE

850 MHz GSM

850 MHz CDMA

850 MHz WCDMA

850 MHz LTE

900 MHz GSM

900 MHz WCDMA

900 MHz LTE

1700 MHz CDMA

1700 MHz WCDMA

1700 MHz LTE

1800 MHz GSM

1800 MHz LTE

1900 MHz GSM

1900 MHz CDMA

1900 MHz WCDMA

2100 MHz WCDMA

#### **Dates**

This handset model was offered from: 10/14 to 12/14

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

# **Functionality Level**

Smartphone

#### Remarks

# Handset 6: Apple iphone 6 plus

#### **Handset Maker**

Apple

Handset Model Name FCC ID

iphone 6 plus BCG-E2817A

#### Air Interfaces/Frequency Bands

700 MHz LTE

 $800~\mathrm{MHz}~\mathrm{LTE}$ 

850 MHz GSM

850 MHz CDMA

850 MHz WCDMA

850 MHz LTE

900 MHz GSM

900 MHz WCDMA

900 MHz LTE

1700 MHz CDMA

1700 MHz WCDMA

1700 MHz LTE

1800 MHz GSM

1800 MHz LTE

1900 MHz GSM

1900 MHz CDMA

1900 MHz WCDMA

1900 MHz LTE

2100 MHz WCDMA

2100 MHz LTE

#### **Dates**

This handset model was offered from: 10/14 to 12/14

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

# **Functionality Level**

Smartphone

#### Remarks

# Handset 7: Apple iPhone4

#### **Handset Maker**

Apple

Handset Model Name FCC ID

iPhone4 BCG-E2422B

#### Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 01/14 to 12/14

# **Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

# **Functionality Level**

Smartphone/PDA

#### Remarks

# **Handset 8: HTC RHYME 6330-PURPLE**

#### **Handset Maker**

HTC

Handset Model Name FCC ID

RHYME 6330-PURPLE NM8PI46110

850 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 01/14 to 12/14

# **Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

# **Functionality Level**

Smartphone/PDA

#### **Remarks**

# Handset 9: Kyocera C5121 Milano

#### **Handset Maker**

Kyocera

Handset Model Name FCC ID

C5121 Milano OVFC51213CD

## Air Interfaces/Frequency Bands

800 MHz CDMA 850 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 02/14 to 07/14

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

# **Functionality Level**

Smartphone/PDA

#### Remarks

# Handset 10: LG Cosmos

#### **Handset Maker**

LG

Handset Model Name FCC ID

Cosmos BEJVN250

#### Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 01/14 to 03/14

# **Ratings**

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

# **Functionality Level**

Advance

#### **Remarks**

# Handset 11: LG LG Optimus Zip

#### **Handset Maker**

LG

Handset Model Name FCC ID

LG Optimus Zip BEJVS700

850 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 10/14 to 12/14

# **Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

# **Functionality Level**

Smartphone

#### Remarks

# Handset 12: LG LG-VN271

#### **Handset Maker**

LG

Handset Model Name FCC ID

LG-VN271 ZNFVN271

## Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 03/14 to 06/14

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

# **Functionality Level**

Advance

#### Remarks

# Handset 13: LG LG220C

#### **Handset Maker**

LG

Handset Model Name FCC ID

LG220C BEJLG220C

#### Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 10/14 to 12/14

# **Ratings**

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

# **Functionality Level**

Basic

#### **Remarks**

# Handset 14: LG Octane

#### **Handset Maker**

LG

Handset Model Name FCC ID

Octane BEJVN530

850 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 01/14 to 05/14

# **Ratings**

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### **Functionality Level**

Advance

#### **Remarks**

# **Handset 15: LG REVERE**

#### **Handset Maker**

LG

Handset Model Name FCC ID

REVERE BEJVN150

## Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 04/14 to 06/14

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

# **Functionality Level**

**Basic** 

#### Remarks

# Handset 16: LG Vortex

#### **Handset Maker**

LG

Handset Model Name FCC ID

Vortex BEJVS660

#### Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 06/14 to 07/14

## **Ratings**

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

# **Functionality Level**

Smartphone/PDA

#### Remarks

# Handset 17: LG VS740 Ally

#### **Handset Maker**

LG

Handset Model Name FCC ID

VS740 Ally BEJVS740

850 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 01/14 to 05/14

# **Ratings**

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

# **Functionality Level**

Smartphone/PDA

#### **Remarks**

# Handset 18: Pantech TXT8040

#### **Handset Maker**

Pantech

Handset Model Name FCC ID

TXT8040 JYCSHOW

## Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 01/14 to 05/14

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

# **Functionality Level**

Advance

#### Remarks

# Handset 19: Research In Motion Limited 9330

#### **Handset Maker**

Research In Motion Limited

Handset Model Name FCC ID

9330 L6ARCL20CW

#### Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 01/14 to 03/14

# **Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

# **Functionality Level**

Smartphone/PDA

#### Remarks

# Handset 20: Samsung A157

#### **Handset Maker**

Samsung

Handset Model Name FCC ID

A157 A3LSGHA157V

850 MHz GSM 850 MHz WCDMA 900 MHz GSM 1800 MHz GSM 1900 MHz GSM

1900 MHz WCDMA

#### **Dates**

This handset model was offered from: 01/14 to 12/14

# **Ratings**

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

# **Functionality Level**

Basic

#### Remarks

# Handset 21: Samsung Galaxy S4

# **Handset Maker**

Samsung

Handset Model Name FCC ID

Galaxy S4 A3LSCHI545

#### Air Interfaces/Frequency Bands

850 MHz GSM

850 MHz CDMA

 $900~\mathrm{MHz}~\mathrm{GSM}$ 

 $1700~\mathrm{MHz}~\mathrm{LTE}$ 

1800 MHz GSM

1900 MHz GSM

1900 MHz CDMA

1900 MHz WCDMA

2100 MHz WCDMA

#### **Dates**

This handset model was offered from: 06/14 to 09/14

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

# **Functionality Level**

Smartphone/PDA

#### Remarks

# Handset 22: Samsung Galaxy S5

#### **Handset Maker**

Samsung

Handset Model Name FCC ID

Galaxy S5 A3LSMG900V

# Air Interfaces/Frequency Bands

850 MHz GSM

850 MHz CDMA

850 MHz WCDMA

900 MHz GSM

900 MHz WCDMA

1700 MHz LTE

1800 MHz GSM

1900 MHz GSM

1900 MHz CDMA

1900 MHz WCDMA

2100 MHz WCDMA

# **Dates**

This handset model was offered from: 06/14 to 12/14

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

# **Functionality Level**

Smartphone

#### Remarks

# Handset 23: Samsung I110 Illusion

#### **Handset Maker**

Samsung

Handset Model Name FCC ID

I110 Illusion A3LSCHI110

#### Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 04/14 to 12/14

# **Ratings**

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

# **Functionality Level**

Smartphone/PDA

#### Remarks

# Handset 24: Samsung Intensity U460

#### **Handset Maker**

Samsung

Handset Model Name FCC ID

Intensity U460 A3LSCHU460

850 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 01/14 to 04/14

# **Ratings**

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### **Functionality Level**

Advance

#### **Remarks**

# Handset 25: Samsung SCH-U310

#### **Handset Maker**

Samsung

Handset Model Name FCC ID

SCH-U310 A3LSCHU310

## Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 01/14 to 05/14

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

# **Functionality Level**

**Basic** 

#### Remarks

# Handset 26: Samsung SCH-u365 Gusto2

#### **Handset Maker**

Samsung

Handset Model Name FCC ID

SCH-u365 Gusto2 A3LSCHU365

#### Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 01/14 to 12/14

# **Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

# **Functionality Level**

Basic

#### **Remarks**

# Handset 27: Samsung SCH-U410

#### **Handset Maker**

Samsung

Handset Model Name FCC ID

SCH-U410 A3LSCHU410

850 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 01/14 to 12/14

# **Ratings**

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

# **Functionality Level**

**Basic** 

#### Remarks

# Handset 28: Samsung SCH-u450

#### **Handset Maker**

Samsung

Handset Model Name FCC ID

SCH-u450 A3LSCHU450

## Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 06/14 to 12/14

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

# **Functionality Level**

Advance

#### Remarks

# Handset 29: ZTE Z222

#### **Handset Maker**

**ZTE** 

Handset Model Name FCC ID

Z222 Q78-Z222

#### Air Interfaces/Frequency Bands

850 MHz GSM 850 MHz WCDMA 1900 MHz GSM 1900 MHz WCDMA

# **Dates**

This handset model was offered from: 01/14 to 12/14

#### **Ratings**

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

# **Functionality Level**

Basic

# Remarks

# Certification

# This Report has been certified by:

Jasmin Maadi Vice President 01/13/2015 04:40 PM